



jtecit
Sales · Service · Support

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- BUSINESS TECHNOLOGY CASE STUDY -

fisher law

INDUSTRY: Legal Services

TEAM SIZE: 5 Staff

LOCATIONS: Galgorm

THE SITUATION

- Specialist legal team with a mix of laptops, desktops and a server
- Staff had been labouring with updates, patches, management of back-ups and dealing with IT issues as they arose
- Fisher Law manage large sums of client monies and wanted to ensure they were providing the most secure services to their clients
- Having heard of cyber attacks on other legal firms Fisher Law wanted to ensure their IT support complied with their Cyber Insurance T's & C's

Shaun Fisher of Fisher Law

“

We have worked with Jack who I would consider a good friend and the team at Jtec IT Ltd since we opened in 2016, and frankly would go nowhere else. Our I.T. systems have never been as reliable as they are now and their friendly engineers are always available whenever we need help.

Ultimately, they provide me with peace of mind that someone other than myself is working in the background to protect my business!

”

fisher law

Shaun Fisher
Managing Director



HOW DID WE HELP?

Shaun and his team provide their clients with a high class, specialist legal service but they were spending time better utilised with their clients in managing their technology.

We analysed the spend analysis for Fisher Law and advised of the benefits of a switch to a Managed Service provided by Jtec IT Ltd.

Now Fisher law are a priority client and their contract includes ;

- 24/7/365 Proactive monitoring
- Vulnerability scanning
- Advanced email security
- Guaranteed response times
- Preventative maintenance
- Microsoft patch management
- 3rd party application updates
- Free consultancy and access to discounted IT hardware
- Zero call out/travel fees
- Unlimited IT support

We have also implemented our bespoke suite of Cybersecurity tools to help them avoid Ransomware or Cybersecurity incidents and tie in with the requirements of the Cyber Security Policy that Fisher Law have in place.

And, we tailored the cost to their business. 1 size does not fit all!

If you would like peace of mind via affordable IT support from one of Northern Ireland's oldest providers please contact us for a chat to see how we can help your business.



My team and I would love to help you with your I.T. Give me a call on 028 9099 2544 and let's have a quick 10-minute non-salesy chat!



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